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Profile

As a Computer networks and security graduate from Imam Abdulrahman Bin Faisal University, I have strong technical skills and problem-solving abilities. I have completed my cooperative training at Yusuf Bin Ahmed Kanoo Company, where I learned to handle technical issues and communicate effectively with users. I'm eager to apply these skills in IT support and contribute to a collaborative and innovative team

Certificates

- Experience Certificate from Yusuf bin Ahmed Kanoo
(March-June 2023)

Education

2020 – 2023	Advanced diploma in computer networks and security <i>imam Abdulrahman bin Faisal</i> focuses on setting up, managing, and securing computer networks, including protecting data and solving network issues.
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Professional Experience

2023/03 – 2023/06 Dammam, Saudi Arabia	cooperative training <i>Yusuf bin Ahmad Kanoo company</i> <ul style="list-style-type: none">- Troubleshooting MS Office issues.- Installing and configuring operating systems.- Updating software regularly.- Installing and maintaining drivers, software, and printers.- Resolving network connectivity problems.- Configuring Outlook and OneDrive.- Joining systems to the domain and connecting devices.- Supporting users with PC, printer, and scanner issues.- Troubleshooting hardware and software problems.
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Courses

2022/03 – 2022/06	<ul style="list-style-type: none">• Introduction to cybersecurity <i>Cisco academy</i>
2022/11 – 2023/03	<ul style="list-style-type: none">• Cyber security essential <i>Cisco academy</i>

Skills

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| • Microsoft office (Excel, PowerPoint, word) | • Time management |
| • Troubleshooting | • Technical Knowledge |
| • Communication Skills | • Adaptability |
| • Team collaboration | • Multitasking |