

# KULUD SALEH AHMEDIN

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## IT support

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Motivated and detail-oriented IT student specializing in Cybersecurity, currently in her 7th semester. Passionate about information security, network defense, and risk management.

Eager to apply academic knowledge to real-world cybersecurity practices and pursue professional certifications such as CompTIA Security+.

Dedicated to continuous learning and contributing to a secure and efficient IT environment.

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### EDUCATION:

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- Bachelor's Degree in Information Technology – Cybersecurity Track
- Saudi electronic university
- Expected Graduation: 2026

### TECHNICAL SKILLS:

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- Windows Operating Systems.
- Basic Networking & Configuration.
- Hardware and Software Troubleshooting.
- Microsoft Office Suite (Word, Excel, PowerPoint).
- Remote Support Tools (basic knowledge).
- Ticketing systems and helpdesk operations (familiar).
- Graphic design using Canva.
- Video editing.
- Handled design and planning task.
- Customer Service and Marketing.
- Designed marketing cards for over six months.
- Responded to customer inquiries via mobile.
- Network fundamentals (TCP/IP, LAN/WAN, firewalls)
- Security principles (CIA triad, access control, encryption)
- Incident response and risk assessment
- Familiarity with Windows and Linux security tools
- Intermediate experience in writing content for social media, academic projects, and promotional materials.

### COURSES & CERTIFICATIONS

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- Amazon Web Services (AWS) Training – Preparing for practice exam
- Introduction to Cloud Computing
- IT Fundamentals (Self-Learning)

Studied core cybersecurity and networking concepts as part of the university curriculum, including network security, system protection, and risk management.

### LANGUAGE:

- Arabic
- English

### ADDITIONAL INFORMATION

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- **Fast learner with high adaptability**
- **Strong communication and teamwork skills**
- **Responsible, reliable, and eager to grow**
- **Committed to delivering quality technical support**